



**HISTORIC
FRANKLIN
TENNESSEE**

Flood Permitting Information

During this time of crisis, everyone in the City of Franklin Building and Neighborhood Services is here to assist the residents and businesses of the City of Franklin. It is our intent to provide services as promptly as possible and to make the recovery process as easy as possible. To ensure the safety of the City's residents and businesses, we will be requiring permits for the repairs being made to all homes and businesses damaged in the recent flood. These permits will be at no cost. It is very important that we issue permits and that the work is inspected to ensure that all work meets the minimum code requirements. This is for your benefit and safety.

We have compiled information that we feel will be helpful to you. Please feel free to contact us if we can be of any assistance, 794-7012. We will be as flexible as possible in issuing the permits, issuing by phone if necessary. Understand that there may be some instances that coming in person is required.

Please be aware of the follow:

There will no charge for any permits pertaining to flood damage.

- Building Contractors doing work over \$25,000 shall be state certified; if you as the homeowner pull the permit, understand that you are responsible for the work being done.
- All Plumbing and Mechanical permits must be pulled by a City of Franklin licensed contractor.
- All Electrical permits must be pulled by a State of Tennessee Licensed Electrical Contractor.
- **Please talk to multiple contractors.** Unfortunately in situations such as this, there are those who will take advantage of those in crisis. Check for State of Tennessee contractor's license and even business license. Make informed choices.

Please obtain a permit for all of the following construction activities or replacements of any components pertaining to the following listed below:

****Any gas water heater or heating and air conditioning units that were subject to water damage must be replaced. The City will not accept repair or cleaning. Replacement is the ONLY option. Units cannot maintain any warranties if not replaced. Atmos Energy will replace all gas meters. Atmos and City inspectors will verify if any gas fired appliance has been subjected to water. A sheet of paper with red letters will be attached to the appliance.**

Any ductwork under house can grow mold and we recommend replacement.

- HVAC
- Electrical
- Plumbing
- Building

Inspection Request Line 591-5603-must leave permit number and type of inspection

***All construction activities are required to be inspected by the City of Franklin
Inspections should be called in by 2 pm to receive the inspection the next day.*
These inspections will help ensure insurance claim compliance and federally assisted loans.**

Important Phone Numbers

- **FEMA 1-800-621-3362**

Utility Company Phone Numbers:

- **Atmos Energy** 1-888-286-6700
- **Middle Tennessee Electric** 794-3561
- **AT&T** 1-888-757-6500
- **Charter** 1-888-438-2427
- **Comcast** 1-800-266-2278
- **DIRECTV** 1-800-531-5000
- **Dish Network** 1-888-686-2388

City of Franklin Phone numbers:

Please call any of the following departments pertaining to questions in the followings references.

- **Solid Waste – 794-1516** Debris and household items will be collected by our Solid Waste Department.
Please call to be placed on a list for future pick up. Food garbage should be placed in the regular garbage containers. Hazardous waste materials can be dropped off at our Solid Waste Department on Century Court.
- **Water Department – 794-4554** damaged water meters or storm water drainage
- **Streets Department – 791-3254** damaged roadways, signs or debris removal from streets
- **Building and Neighborhood Services – 794-7012** building, plumbing, mechanical, & electrical permits

For more information and additional phone numbers, visit the City of Franklin's website at **www.franklintn.gov**.